Inteli NICU PLATFORM USER GROUP

Admin

Customer

Service

Manger

Manager

Client

Location Admin

Control Room Manager

Doctor

Nurse

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | User Category | Prefix | Responsibility | Dashboard tabs |
| Inframedtech | Master Admin | BMA | Create Customer Service, Manager, Field Engineer & Client Master Admin resources and manage user ID and Password | Master Register of Inframedtech & Client users, Login Password creation, Reset of passwords |
| Customer Service | BCS | Operational - Create Client, Machine, Location, Manage Customer Complaints, Manage AMC | Client Master, Machine Master, Site Master, Compliants Status, AMC status |
| Manager | BMG | View Client status, AMC status, Complaint status | Client Site Master, Client Warmer Status ( Total, Active, Inactive), AMC status |
| Field Engineer | BFE | Can do Site Installation settings, View Client Warmer Status, View Client Compliant Status, Manage AMC | Client Site Master, Client Warmer Status ( Total, Active, Inactive), AMC status, Field Engineer Master |
|  |  |  |  |  |
| Clients | Client Master Admin | CMA | Create Location Admin, Create Control Room Manager,Doctors, Nurses | Master of all users (Admin, Control Room, Doctors, Nurses), Client Warmer Master,AMC status, Login Password creation, Reset login password/Login, Support required, Complaint status |
| Location Admin | CLA | Create Control Room Manager, Nurses, Doctors | User Management |
| Control Room Manager | CRM | Baby Onboarding : (Physical Or Virtual ), Dashboard , Analytics, Doctor Panel, Nurse Panel | >user able to admit & discharge the baby.  >User view the no of babys real time data & anlytics. >User do the workflow management. |
| Doctor | CDR | Under construction | Under construction |
| Nurses | CNR | Under construction | Under construction |